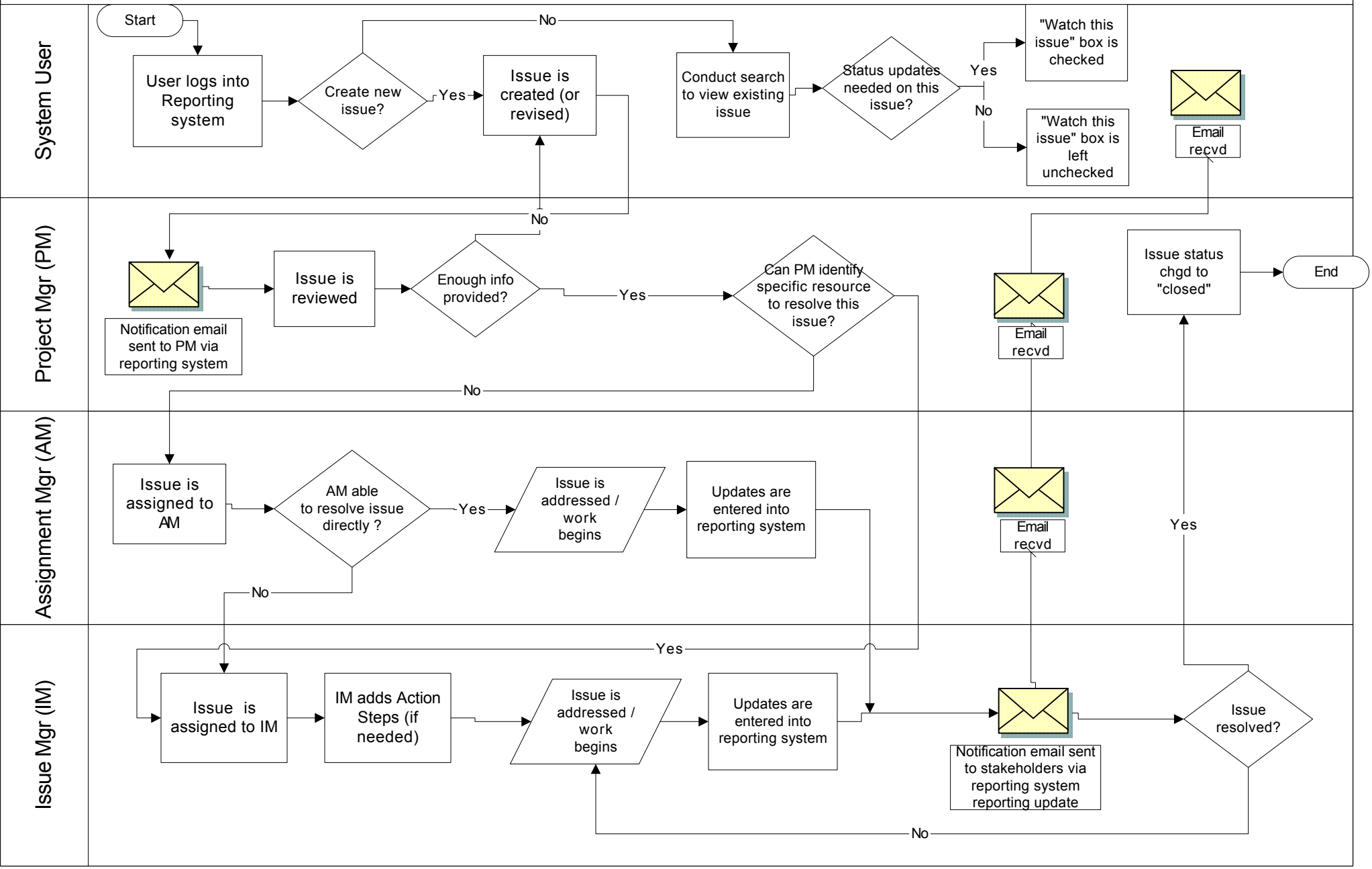STP Issues System: Life Cycle of an Issue